

DIRECTOR OF TECHNOLOGY OPERATIONS AND LOGISTICS

Basic Purpose:

Positions in this job provide vision, oversight, and strategic application of the agency's technology services.

Typical Functions:

- Serves as the agency's liaison to OMES-ISD and coordinates information services for the agency.
- Responsible for ensuring agency applications are fully operational including but not limited to Offender Management System, E-mail, Mobillron mobile device management, UpKeep, M5 fleet management, and other required agency applications.
- Supervises the Physical Security Unit responsible for the installation and repair of security cameras, fence perimeter alarm systems, and stun fences.
- Supervises the Communication Devices Unit coordinating the agency's wireless communication devices.
- Manages the agency's IT budget.

Knowledge, Skills, and Abilities:

Knowledge of principles and practices of information systems; of procedures and techniques involved in computer equipment operations and processes; of the principles and practices of management and administration; of programming languages, of security measures; and of agency functions and business needs. Ability to establish and maintain effective working relationships; to evaluate computer related procedures and techniques, and resolve problems; to communicate effectively both orally and in writing.

Education and Experience:

Statutorily Required: N/A

Minimum Qualifications: Bachelor's degree in computer science or closely related field and two (2) years of experience in a supervisory role; or an equivalent combination of education and experience.